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REC'D TN  
REGULATORY AUTH.  
April 22, 1999

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OFFICE ~~OF THE~~ **VIA HAND DELIVERY**  
EXECUTIVE SECRETARY

Mr. David Waddell  
Executive Secretary  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505

RE: *IntraLATA Toll Dialing Parity Plan of Time Warner Telecom*  
TRA Docket No. 99-00292

Dear Mr. Waddell:

Enclosed for filing pursuant to Notice issued on April 5, 1999, by the Tennessee Regulatory Authority, please find the original plus thirteen (13) copies of the an IntraLATA Toll Dialing Parity Plan filed on behalf Time Warner Telecom, along with the requisite filing fee. Copies are being served on parties of record.

If you have any questions or concerns with regard to this filing, please do not hesitate to contact me.

Very truly yours,

FARRIS, MATHEWS,  
BRANAN & HELLEN, P.L.C.

*Charles B. Welch, Jr.*  
Charles B. Welch, Jr.

CBWjr:cg

cc: Carolyn M. Marek  
Joe Werner, Telecommunications Chief  
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**INTRALATA TOLL  
DIALING PARITY PLAN**

99-00292

**April 20, 1999**

## **I. Purpose**

The intent of this plan to provide information regarding Time Warner Telecom's (TWTC) implementation of IntraLata Toll Dialing Parity in the TWTC exchanges located in the state of Tennessee in accordance with the TRA's order dated November 12, 1996.

## **II. Implementation**

It is TWTC's policy to provide implementation of IntraLata Toll Dialing Parity in all TWTC's switches concurrent with switch implementation. IntraLata Toll Dialing Parity has been implemented in the Memphis, Tennessee TWTC switch since May of 1997.

## **III. Carrier Selection Procedures**

TWTC has implemented full 2-PIC (Primary Interexchange Carrier) carrier selection methodology. TWTC customers are able to presubscribe to one telecommunications carrier for interLATA toll calls and are able to presubscribe to the same or a different telecommunication carrier for their intraLATA toll use.

TWTC Customer Care employees are trained to explain the process to customers in order to facilitate PIC selections on both new orders for service as well as making changes to existing PIC selections for both interLATA as well as intraLATA toll calls.

Processes are in place to provide all customers with an opportunity to choose their intraLATA toll carrier from a list of available carriers for both interLATA as well as intraLATA toll calls in a competitively neutral manner. Currently this is a manual process but system enhancements will make presentation of this competitively neutral list mechanized in 1<sup>st</sup> Quarter, 2000. Customers who do not make a positive choice for an intraLATA toll carrier will be automatically defaulted to TWTC. At a customers request TWTC will also assign a "no-PIC" to the customers intraLATA toll calling. Customers assigned a "no-PIC" will be required to dial 10XXX to place intraLATA toll calls until such time as they make an affirmative choice for a intraLATA toll carrier.

Customers currently are not assessed a PIC change charge to change either their interLATA PIC or their intraLATA PIC carrier. Carriers are currently assessed a \$5.00 PIC change charge on inter and intraLATA carrier change requests when such changes are requested by the Carrier.

## **IV. Customer Education/Notification**

Customers are educated at the time of placing an order with TWTC for new service or for service changes dealing with intraLATA toll carrier, regarding their intraLATA PIC choices.

As noted previously, all TWTC switches are implemented with IntraLata Toll Dialing Parity. Therefore no customer notification outside of customer education at the point of order is provided.

## **V. Carrier Notification**

Current interexchange carriers are notified of TWTC switch implementations prior to switch turn up. Carriers are requested to notify TWTC and send an ASR in order to be included on TWTC's list of currently available carriers. Certified carriers who enter the market after implementation of a TWTC switch will be added to the list of participating carriers within 30 days of sending notification and receipt of an ASR by TWTC.

When a TWTC customer selects an intraLATA toll carrier as their PIC, TWTC sends a CARE record to the carrier notifying them that the customer has chosen to subscribe to that particular carrier's service.